

**Disasters Happen.  
We take care of them all.**

**24-Hour Emergency Response**

Fire & Smoke • Water Damage • Natural Disaster • Mold Removal



## INDUSTRY FORERUNNERS COMMITTED TO SERVICE

At First Response Services, we work diligently to restore your home or business from whatever damage it has sustained. Whether it's from fire/smoke damage, mold removal, sewer/plumbing damage, storm damage, or other natural disasters; we're here to help in your time of need. The services we offer restore your damaged property to a finished product. This removes the frustration of dealing with multiple companies, which can unnecessarily prolong the restoration process with scheduling conflicts and red tape.



FRS owner, Dale Richmond, has served as the Southeast Chapter President of Disaster Kleenup International, which is the largest network of leading independent property damage restoration contractors in North America.

## Q&A

### WHAT YOU SHOULD CONSIDER WHEN HIRING A RESTORATION SPECIALIST...

#### Do they meet industry standards and have proper certifications?

At First Response Services (FRS) our technicians are certified by the Institute of Inspection Cleaning and Restoration Certification (IICRC), along with the Restoration Industry Association (RIA). Our specialized staff hold the following certifications: Certified Restoration Technician, Fire & Smoke Restoration, Advance Vortex Drying Specialist, Mold Remediation Technician and Certified Crawl Space Specialist.

#### Do they carry the necessary and proper insurance?

In our industry, you can never be too prepared or over insured. You can rest assured that First Response Services carries an excess of what is required in general liability insurance, workmen's compensation and mold liability insurance, required by governing bodies.

#### Will they be there throughout the entire process, from beginning to end?

With each new project, FRS assigns an experienced project manager to your case. The project manager will be with you through out the duration of your entire project ensuring direct communication with you, and your insurance provider. This streamlines the process and timeline allowing for mobilization of multiple restoration services while accurately estimating costs.

#### Can you reach them 24-hours a day, 7-days a week?

FRS offers 24-Hour Emergency Response which means that our team will respond to your emergency situation within one hour of initial contact. As a network member of Disaster Kleenup International, we have the resources to handle any job, no matter how large or how small.



# OUR SERVICES

## Water Damage Restoration

- Plumbing emergencies
- High-speed water extraction
- Structural and interior-wall dehumidification
- Structural restoration
- Book and document drying
- Content cleaning, restoration and storage
- Moisture mapping
- Desiccant and LGR dehumidification
- Carpet cleaning
- Hardwood floor drying
- Complete reconstruction services
- Sanitizing and deodorizing

## Fire & Smoke Damage

- Fire damage assessment
- Board-up and on-site security
- Debris removal
- Smoke, soot and residue removal
- Odor removal and deodorization
- Dry-ice blasting
- Carpentry
- Carpet Cleaning
- Content cleaning, restoration and storage
- On-site emergency power
- Temporary housing
- Temporary fencing
- Complete reconstruction services
- Document and records recovery, cleaning and decontamination
- HVAC cleaning and decontamination

## Natural Disaster

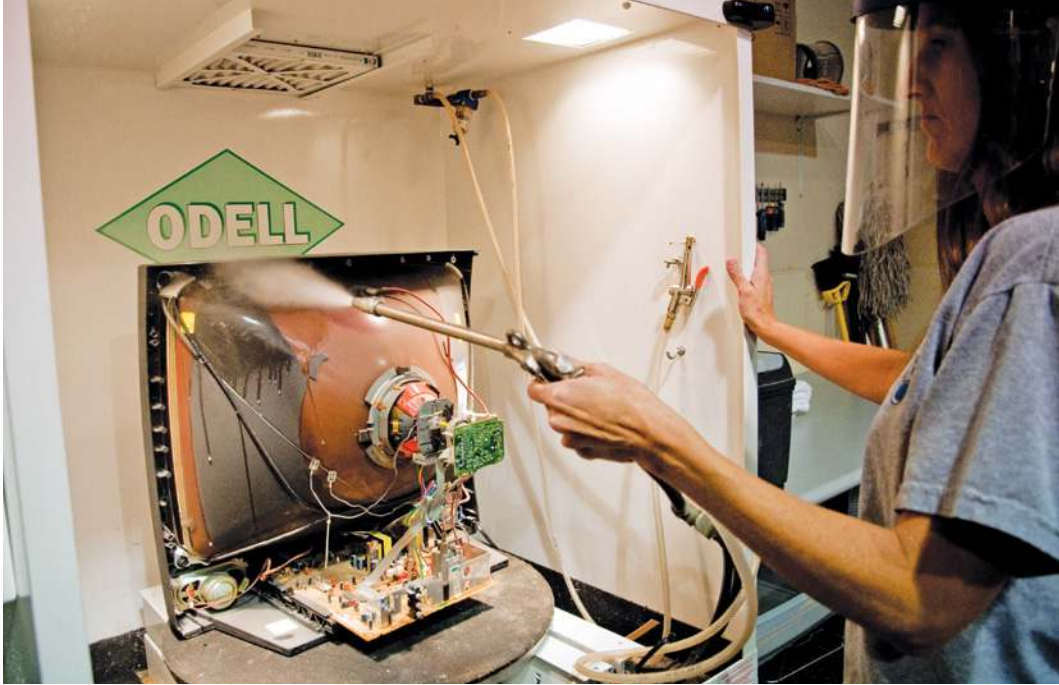
- Temporary weatherproofing
- Temporary power and lighting
- Debris removal and disposal
- Contents cleaning and restoration
- Complete reconstruction services



**5,000**

We have completed over 5,000 restoration projects in Middle GA.





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## MOLD REMEDIATION

What do fires, burst pipes, floods and damp places have in common? Water.

Water saturates just about everything it comes in contact with—wood framing, insulation, drywall, wood flooring, carpeting, upholstery, draperies... the list goes on and on.

The longer water sits, the greater the chance mold spores will develop, multiply and spread. Improper structural drying after a fire or flood as well as damp, humid places can promote fungal growth, causing potential health risks and costly damage to property.

Our mold remediation team is trained and certified by the Institute of Inspection Cleaning and Restoration Certification (IICRC). If you have mold, First Response Services has the knowledge, experience and specialized equipment to eradicate the problem from your property and life quickly, efficiently and completely.



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## BIOHAZARD CLEAN-UP

Exposure to biologically active agents like infectious micro-organisms, bodily fluids, bacteria, viruses, DNA and chemical contaminants can pose serious and potentially deadly health risks. The FRS team is required to undergo stringent training to ensure they adhere to the work practices and procedure standards enforced by OSHA and the Health Department for both containment removal and disposal of bio hazardous materials. We can provide our expertise in crime scene clean-up, accidents or death, sewage backups and vandalism.

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## EMERGENCY RESPONSE PROGRAM (ERP)

Our ERP program is designed to give business and property owners peace of mind in that First Response Services will be there after an unexpected disaster. All you need to do is register for our program and we'll add your emergency contacts, building details and insurance providers to our database for immediate response when you need us. Register at (478) 923-5777 or [www.frsga.com](http://www.frsga.com).





## 24-HOUR EMERGENCY RESPONSE

### **Committed to Serving**

We are committed to serving Central Georgia including but not limited to Houston, Bibb, Peach, Macon, Bleckley, Pulaski, Dodge, Jones, Dooly, Twiggs, Monroe, Laurens and Crawford Counties.

### **Count on Us For**

- Professional & Highly Trained Technicians
- Detailed Scope of Repairs
- State-of-the-art Facilities & Technology
- Personal Project Manager & Guidance through the Insurance Process

### **Equipment We Utilize**

- High Volume Desiccant Dehumidifiers
- High Efficiency LGR Refrigerant Dehumidifier
- Remote Monitoring
- Infrared Camera Imaging
- Ultrasonic and Aqueous Electronic Cleaning
- Dry Ice Blasting

## CONTACT FRS TODAY

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24/7 Response

(478) 923-5777

More Info Visit

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